

**rmo •**

**Having  
made the  
impossible  
possible.**

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**SPL TELE Group**

Gives Control.

Special requirements demand special solutions: Rimo helps the SPL TELE Group to handle projects that would otherwise be difficult to implement in this way.

## PARTNER

SPL TELE is the Austrian market leader in services for mobile communications providers.

These range from preventive and corrective maintenance to conversion and dismantling of radio sites to new construction.

However, even for a market leader, the consolidation of 2 networks (over 8,600 sites throughout Austria) with simultaneous modernization to LTE technology was not an everyday task.

## CHALLENGES

Special challenges here:

- The desired project duration of 18 months without a project start-up phase.
- The long product delivery times in relation to the project duration made "site-based delivery" impossible.
- There was no logistics service provider on the Austrian market that could meet the requirements for assembling and serial number tracking.
- The strict and extensive acceptance criteria.

*The central element in solving the challenges was the efficient distribution of information.*

Rimo, which is structured as an online and real-time system throughout, provided the ideal starting point for this. In addition, the software was already in use within the SPL TELE Group for corrective maintenance.



*Rimo gives us better information about the project progress and enables optimal information exchange with our customers and partners, which, in addition to increased customer satisfaction and together with automation, directly leads to savings and efficiency.*

**Florian Schütz, CEO**

## IMPLEMENTATION



The processes were initially only roughly defined in order to analyze the interrelationships and determine the order of implementation.



First of all, the actual situation of the sites was recorded and the site solution defined. This was done directly at the site just a few weeks after the order was placed - together with the end customer and directly in Rimo using a tablet. At the same time, the as-built documentation for the sites was uploaded to Rimo.



From this point on, the workflow for the planners (external and internal) started. The latter not only had the data from the walk-through and the inventory, but also documented the planning results in Rimo and sent them to the customer for approval in the system.



This was followed by the materialization (with the help of a demand report) by the responsible site manager, again Rimo was able to simplify the work and reduce errors with predefined Site Solutions & Configurations.



As soon as the requisition was created and released, it was also available to the logistics and assembling team. Here, of course, the sequence was synchronized according to the customer's specifications (swap planning), at



approx. 300 pallets per week could only be prepared "just in time", as otherwise the space requirement and thus the costs would have exploded. Every relevant material movement was also synchronized with the customer systems.



Another task was the scheduling of the construction crews, which not only had to arrive on site promptly with the material, but also in line with the customer's planning. The correct sequence of trades, electricity, air conditioning, technology or crane support was just as important as maintaining the shortest possible routes and recording and transmitting all data relevant to quality and documentation.



This was only possible because every employee - or at least every team - always had access to Rimo, documented all activities there, and also had to file the corresponding documents for the work package in Rimo (photos, plans, etc.).



During the acceptance and billing of service items as well as the recording of quality deviations and their elimination, both the customer and the subcontractor carried out steps directly in Rimo or were connected to the tool via corresponding interfaces.

## FACTS & FIGURES

312

U S E R S

30

C O M P A N I E S

28

R O L E S

74

T E A M S

87

W O R K -  
F L O W S

192.475

W O R K P A C K A G E S

399.694

M O N I T O R E D A C T I O N S

21.325

M A T E R I A L B O O K I N G S  
A T U P T O 9 / S E C O N D

300

P A L E T T S  
P E R M O N T H

50.047

L V - P O S I T I O N S  
S E T T L E D

+20TB

D O C U M E N T S  
E X C H A N G E D

490MB

O F D A T A P E R H O U R  
F O R R E P O R T I N G & B I

3,6TB

W I T H + 6 0 0 . 0 0 0 F I L E S  
O F C U S T O M E R D O C U

Thanks to the central distribution of information, everyone involved always knew their tasks and received exactly the information they needed at the time.

This led to the fact that the amount of training required for operation and process changes was practically zero, which is a key criterion talking about a project with

more than 300 participants from 30 companies.

The SPL TELE Group estimates that more than 30,000 man-hours were saved during project implementation. The advantages with partners and subcontractors are not even considered here.

